# AUTHORIZED FEDERAL ACQUISITION SERVICE INFORMATION TECHNOLOGY SCHEDULE PRICELIST GENERAL PURPOSE COMMERCIAL INFORMATION TECHNOLOGY EQUIPMENT, SOFTWARE AND SERVICES

Special Item No. 132-52 Electronic Commerce Services

# SIN 132-52 - ELECTRONIC COMMERCE (EC) SERVICES

FPDS Code D304	Value Added Network Services (VANs)
FPDS Code D304	E-Mail Services
FPDS Code D304	Internet Access Services
FPDS Code D304	Navigation Services
FPDS Code D399	Other Data Transmission Services, Not Elsewhere Classified - Except "Voice" and Pager Services

NOTE: Electronic Commerce Services are not intended to supersede or be substitute for any voice requirements of FTS2001.



Hosting.com 900 S. Broadway, Suite 400 Denver, Colorado 80209-4286 866-918-4678 888-894-4678

www.hosting.com

Contract Number:	GS-35F-0208V
Period Covered by Contract:	2/04/2009 – 2/03/2014

General Services Administration Federal Acquisition Service

Pricelist current through Modification # 33v0, dated 09/06/2011.

Products and ordering information in this Authorized FSS Information Technology Schedule Pricelist are also available on the GSA Advantage! System. Agencies can browse GSA Advantage! by accessing the Federal Acquisition Service's Home Page via the Internet at <a href="http://www.fss.gsa.gov/">http://www.fss.gsa.gov/</a>

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### 1. INFORMATION FOR ORDERING ACTIVITIES APPLICABLE TO ALL SPECIAL ITEM NUMBERS

### SPECIAL NOTICE TO AGENCIES: Small Business Participation

SBA strongly supports the participation of small business concerns in the Federal Acquisition Service. To enhance Small Business Participation SBA policy allows agencies to include in their procurement base and goals, the dollar value of orders expected to be placed against the Federal Supply Schedules, and to report accomplishments against these goals.

For orders exceeding the micropurchase threshold, FAR 8.404 requires agencies to consider the catalogs/pricelists of at least three schedule contractors or consider reasonably available information by using the GSA Advantage!™ online shopping service (www.fss.gsa.gov). The catalogs/pricelists, GSA Advantage!™ and the Federal Acquisition Service Home Page (www.fss.gsa.gov) contain information on a broad array of products and services offered by small business concerns.

This information should be used as a tool to assist ordering activities in meeting or exceeding established small business goals. It should also be used as a tool to assist in including small, small disadvantaged, and women-owned small businesses among those considered when selecting pricelists for a best value determination.

For orders exceeding the micropurchase threshold, customers are to give preference to small business concerns when two or more items at the same delivered price will satisfy their requirement.

# 1. GEOGRAPHIC SCOPE OF CONTRACT:

Domestic delivery is delivery within the 48 contiguous states, Alaska, Hawaii, Puerto Rico, Washington, DC, and U.S. Territories. Domestic delivery also includes a port or consolidation point, within the aforementioned areas, for orders received from overseas activities.

Overseas delivery is delivery to points outside of the 48 contiguous states, Washington, DC, Alaska, Hawaii, Puerto Rico, and U.S. Territories.

Offerors are requested to check one of the following boxes:

- [ ] The Geographic Scope of Contract will be domestic and overseas delivery.
- [ ] The Geographic Scope of Contract will be overseas delivery only.
- [x] The Geographic Scope of Contract will be domestic delivery only.

# 2. CONTRACTOR'S ORDERING ADDRESS AND PAYMENT INFORMATION:

Contractors are required to accept credit cards for payments equal to or less than the micro-purchase threshold for oral or written delivery orders. Credit cards will be acceptable for payment above the micro-purchase threshold. In addition, bank account information for wire transfer payments will be shown on the invoice.

The following telephone number(s) can be used by ordering activities to obtain technical and/or ordering assistance:

Sales Inquiries: 1-888-894-4678 General Support: 1-877-215-4678 Billing Inquiries: 1-866-916-4678

# 3. LIABILITY FOR INJURY OR DAMAGE

The Contractor shall not be liable for any injury to ordering activity personnel or damage to ordering activity property arising from the use of equipment maintained by the Contractor, unless such injury or damage is due to the fault or negligence of the Contractor.

# 4. STATICAL DATA FOR GOVERNMENT ORDERING OFFICE COMPLETION OF STANDARD FORM 279:

Block 9: G. Order/Modification Under Federal Schedule

Block 16: Data Universal Numbering System (DUNS) Number: 069502693

Block 30: Type of Contractor - Other Small Business

Block 31: Woman-Owned Small Business - No

Block 36: Contractor's Taxpayer Identification Number (TIN): 26-4826233

4a. CAGE Code: 48P87

4b. Contractor has registered with the Central Contractor Registration Database.

### 5. FOB DESTINATION

### 6. DELIVERY SCHEDULE

a. TIME OF DELIVERY: The Contractor shall deliver to destination within the number of calendar days after receipt of order (ARO), as set forth below:

SPECIAL ITEM NUMBER

**DELIVERY TIME (Days ARO)** 

132-52

2 Days

- b. URGENT REQUIREMENTS: When the Federal Supply Schedule contract delivery period does not meet the bona fide urgent delivery requirements of an ordering activity, ordering activities are encouraged, if time permits, to contact the Contractor for the purpose of obtaining accelerated delivery. The Contractor shall reply to the inquiry within 3 workdays after receipt. (Telephonic replies shall be confirmed by the Contractor in writing.) If the Contractor offers an accelerated delivery time acceptable to the ordering activity, any order(s) placed pursuant to the agreed upon accelerated delivery time frame shall be delivered within this shorter delivery time and in accordance with all other terms and conditions of the contract.
- 7. DISCOUNTS: Prices shown are NET Prices; Basic Discounts have been deducted.
  - a. Prompt Payment: 0% 0 days from receipt of invoice or date of acceptance, whichever is later.
  - b. Quantity N/A
  - c. Dollar Volume N/A
  - d. Government Educational Institutions Government Educational Institutions are offered the same discounts as all other Government customers.
  - e. Other N/A

# 8. TRADE AGREEMENTS ACT OF 1979, as amended:

All items are U.S. made end products, designated country end products, Caribbean Basin country end products, Canadian end products, or Mexican end products as defined in the Trade Agreements Act of 1979, as amended.

- 9. STATEMENT CONCERNING AVAILABILITY OF EXPORT PACKING:
- 10. Small Requirements: The minimum dollar value of orders to be issued is \$100.
- 11. MAXIMUM ORDER (All dollar amounts are exclusive of any discount for prompt payment.)
- a. The Maximum Order value for the following Special Item Numbers (SINs) is \$500,000:

Special Item Number 132-52 - Electronic Commerce (EC) Services

# 12. ORDERING PROCEEDURES FOR FEDERAL SUPPLY SCHEDULE CONTRACTS

Ordering activities shall use the ordering procedures of Federal Acquisition Regulation (FAR) 8.405 when placing an order or establishing a BPA for supplies or services. These procedures apply to all schedules.

- a. FAR 8.405-1 Ordering procedures for supplies, and services not requiring a statement of work.
- b. FAR 8.405-2 Ordering procedures for services requiring a statement of work.
- 13. FEDERAL INFORMATION TECHNOLOGY/TELECOMMUNICATION STANDARDS REQUIREMENTS:

ordering activities acquiring products from this Schedule must comply with the provisions of the Federal Standards Program, as appropriate (reference: NIST Federal Standards Index). Inquiries to determine whether or not specific products listed herein comply with Federal Information Processing Standards (FIPS) or Federal Telecommunication Standards (FED-STDS), which are cited by ordering activities, shall be responded to promptly by the Contractor.

13.1 FEDERAL INFORMATION PROCESSING STANDARDS PUBLICATIONS (FIPS PUBS): Information Technology products under this Schedule that do not conform to Federal Information Processing Standards (FIPS)

should not be acquired unless a waiver has been granted in accordance with the applicable "FIPS Publication." Federal Information Processing Standards Publications (FIPS PUBS) are issued by the U.S. Department of Commerce, National Institute of Standards and Technology (NIST), pursuant to National Security Act. Information concerning their availability and applicability should be obtained from the National Technical Information Service (NTIS), 5285 Port Royal Road, Springfield, Virginia 22161. FIPS PUBS include voluntary standards when these are adopted for Federal use. Individual orders for FIPS PUBS should be referred to the NTIS Sales Office, and orders for subscription service should be referred to the NTIS Subscription Officer, both at the above address, or telephone number (703) 487-4650.

13.2 FEDERAL TELECOMMUNICATION STANDARDS (FED-STDS): Telecommunication products under this Schedule that do not conform to Federal Telecommunication Standards (FED-STDS) should not be acquired unless a waiver has been granted in accordance with the applicable "FED-STD." Federal Telecommunication Standards are issued by the U.S. Department of Commerce, National Institute of Standards and Technology (NIST), pursuant to National Security Act. Ordering information and information concerning the availability of FED-STDS should be obtained from the GSA, Federal Acquisition Service, Specification Section, 470 East L'Enfant Plaza, Suite 8100, SW, Washington, DC 20407, telephone number (202)619-8925. Please include a self-addressed mailing label when requesting information by mail. Information concerning their applicability can be obtained by writing or calling the U.S. Department of Commerce, National Institute of Standards and Technology, Gaithersburg, MD 20899, telephone number (301)975-2833.

# 14. CONTRACTOR TASKS / SPECIAL REQUIREMENTS (C-FSS-370) (NOV 2001)

- (a) <u>Security Clearances</u>: The Contractor may be required to obtain/possess varying levels of security clearances in the performance of orders issued under this contract. All costs associated with obtaining/possessing such security clearances should be factored into the price offered under the Multiple Award Schedule.
- (b) <u>Travel</u>: The Contractor may be required to travel in performance of orders issued under this contract. Allowable travel and per diem charges are governed by Pub .L. 99-234 and FAR Part 31, and are reimbursable by the ordering agency or can be priced as a fixed price item on orders placed under the Multiple Award Schedule. The Industrial Funding Fee does NOT apply to travel and per diem charges.

NOTE: Refer to FAR Part 31.205-46 Travel Costs, for allowable costs that pertain to official company business travel in regards to this contract.

- (c) <u>Certifications, Licenses and Accreditations</u>: As a commercial practice, the Contractor may be required to obtain/possess any variety of certifications, licenses and accreditations for specific FSC/service code classifications offered. All costs associated with obtaining/ possessing such certifications, licenses and accreditations should be factored into the price offered under the Multiple Award Schedule program.
- (d) <u>Insurance</u>: As a commercial practice, the Contractor may be required to obtain/possess insurance coverage for specific FSC/service code classifications offered. All costs associated with obtaining/possessing such insurance should be factored into the price offered under the Multiple Award Schedule program.
- (e) <u>Personnel</u>: The Contractor may be required to provide key personnel, resumes or skill category descriptions in the performance of orders issued under this contract. Ordering activities may require agency approval of additions or replacements to key personnel.
- (f) <u>Organizational Conflicts of Interest</u>: Where there may be an organizational conflict of interest as determined by the ordering agency, the Contractor's participation in such order may be restricted in accordance with FAR Part 9.5.
- (g) <u>Documentation/Standards</u>: The Contractor may be requested to provide products or services in accordance with rules, regulations, OMB orders, standards and documentation as specified by the agency's order.
- (h) <u>Data/Deliverable Requirements</u>: Any required data/deliverables at the ordering level will be as specified or negotiated in the agency's order.
- (i) <u>Government-Furnished Property</u>: As specified by the agency's order, the Government may provide property, equipment, materials or resources as necessary.

- (j) <u>Availability of Funds</u>: Many Government agencies' operating funds are appropriated for a specific fiscal year. Funds may not be presently available for any orders placed under the contract or any option year. The Government's obligation on orders placed under this contract is contingent upon the availability of appropriated funds from which payment for ordering purposes can be made. No legal liability on the part of the Government for any payment may arise until funds are available to the ordering Contracting Officer.
- **15. CONTRACT ADMINISTRATION FOR ORDERING ACTIVITIES:** Any ordering activity, with respect to any one or more delivery orders placed by it under this contract, may exercise the same rights of termination as might the GSA Contracting Officer under provisions of FAR 52.212-4, paragraphs (I) Termination for the ordering activity's convenience, and (m) Termination for Cause (See C.1.)

### 16. GSA ADVANTAGE!

GSA Advantage! is an on-line, interactive electronic information and ordering system that provides on-line access to vendors' schedule prices with ordering information. GSA Advantage! will allow the user to perform various searches across all contracts including, but not limited to:

- (1) Manufacturer:
- (2) Manufacturer's Part Number; and
- (3) Product categories.

Agencies can browse GSA Advantage! by accessing the Internet World Wide Web utilizing a browser (ex.: NetScape). The Internet address is http://www.fss.gsa.gov/.

# 17. PURCHASE OF OPEN MARKET ITEMS

NOTE: Open Market Items are also known as incidental items, noncontract items, non-Schedule items, and items not on a Federal Supply Schedule contract. ODCs (Other Direct Costs) are not part of this contract and should be treated as open market purchases. Ordering Activities procuring open market items must follow FAR 8.402(f).

For administrative convenience, an ordering activity contracting officer may add items not on the Federal Supply Multiple Award Schedule (MAS) -- referred to as open market items -- to a Federal Supply Schedule blanket purchase agreement (BPA) or an individual task or delivery order, **only if**-

- (1) All applicable acquisition regulations pertaining to the purchase of the items not on the Federal Supply Schedule have been followed (e.g., publicizing (Part 5), competition requirements (Part 6), acquisition of commercial items (Part 12), contracting methods (Parts 13, 14, and 15), and small business programs (Part 19));
- (2) The ordering activity contracting officer has determined the price for the items not on the Federal Supply Schedule is fair and reasonable;
- (3) The items are clearly labeled on the order as items not on the Federal Supply Schedule; and
- (4) All clauses applicable to items not on the Federal Supply Schedule are included in the order.

# 18. CONTRACTOR COMMITMENTS, WARRANTIES AND REPRESENTATIONS

- a. For the purpose of this contract, commitments, warranties and representations include, in addition to those agreed to for the entire schedule contract:
  - (1) Time of delivery/installation quotations for individual orders;
  - (2) Technical representations and/or warranties of products concerning performance, total system performance and/or configuration, physical, design and/or functional characteristics and capabilities of a product/equipment/ service/software package submitted in response to requirements which result in orders under this schedule contract.
  - (3) Any representations and/or warranties concerning the products made in any literature, description, drawings and/or specifications furnished by the Contractor.
- b. The above is not intended to encompass items not currently covered by the GSA Schedule contract.

# 19. OVERSEAS ACTIVITIES

The terms and conditions of this contract shall apply to all orders for installation, maintenance and repair of equipment in areas listed in the pricelist outside the 48 contiguous states and the District of Columbia, except as indicated below:

### **Not Applicable**

Upon request of the Contractor, the ordering activity may provide the Contractor with logistics support, as available, in accordance with all applicable ordering activity regulations. Such ordering activity support will be provided on a reimbursable basis, and will only be provided to the Contractor's technical personnel whose services are exclusively required for the fulfillment of the terms and conditions of this contract.

# 20. BLANKET PURCHASE AGREEMENTS (BPAs)

The use of BPAs under any schedule contract to fill repetitive needs for supplies or services is allowable. BPAs may be established with one or more schedule contractors. The number of BPAs to be established is within the discretion of the ordering activity establishing the BPA and should be based on a strategy that is expected to maximize the effectiveness of the BPA(s). Ordering activities shall follow FAR 8.405-3 when creating and implementing BPA(s).

### 21. CONTRACTOR TEAM ARRANGEMENTS

Contractors participating in contractor team arrangements must abide by all terms and conditions of their respective contracts. This includes compliance with Clauses 552.238-74, Industrial Funding Fee and Sales Reporting, i.e., each contractor (team member) must report sales and remit the IFF for all products and services provided under its individual contract.

# 22. INSTALLATION, DEINSTALLATION, REINSTALLATION

The Davis-Bacon Act (40 U.S.C. 276a-276a-7) provides that contracts in excess of \$2,000 to which the United States or the District of Columbia is a party for construction, alteration, or repair (including painting and decorating) of public buildings or public works with the United States, shall contain a clause that no laborer or mechanic employed directly upon the site of the work shall received less than the prevailing wage rates as determined by the Secretary of Labor. The requirements of the Davis-Bacon Act do not apply if the construction work is incidental to the furnishing of supplies, equipment, or services. For example, the requirements do not apply to simple installation or alteration of a public building or public work that is incidental to furnishing supplies or equipment under a supply contract. However, if the construction, alteration or repair is segregable and exceeds \$2,000, then the requirements of the Davis-Bacon Act applies.

The ordering activity issuing the task order against this contract will be responsible for proper administration and enforcement of the Federal labor standards covered by the Davis-Bacon Act. The proper Davis-Bacon wage determination will be issued by the ordering activity at the time a request for quotations is made for applicable construction classified installation, deinstallation, and reinstallation services under SIN 132-8.

# 23. SECTION 508 COMPLIANCE.

If applicable, Section 508 compliance information on the supplies and services in this contract are available in Electronic and Information Technology (EIT) at the following:

The EIT standard can be found at: www.Section508.gov/.

# 24. PRIME CONTRACTOR ORDERING FROM FEDERAL SUPPLY SCHEDULES.

Prime Contractors (on cost reimbursement contracts) placing orders under Federal Supply Schedules, on behalf of an ordering activity, shall follow the terms of the applicable schedule and authorization and include with each order –

- (a) A copy of the authorization from the ordering activity with whom the contractor has the prime contract (unless a copy was previously furnished to the Federal Supply Schedule contractor); and
   (b) The following statement:
  - This order is placed under written authorization from \_\_\_\_\_ dated \_\_\_\_\_. In the event of any inconsistency between the terms and conditions of this order and those of your Federal Supply Schedule contract, the latter will govern.

# 25. INSURANCE—WORK ON A GOVERNMENT INSTALLATION (JAN 1997)(FAR 52.228-5)

- (a) The Contractor shall, at its own expense, provide and maintain during the entire performance of this contract, at least the kinds and minimum amounts of insurance required in the Schedule or elsewhere in the contract.
- (b) Before commencing work under this contract, the Contractor shall notify the Contracting Officer in writing that the required insurance has been obtained. The policies evidencing required insurance shall contain an endorsement to the effect that any cancellation or any material change adversely affecting the Government's interest shall not be effective—
  - (1) For such period as the laws of the State in which this contract is to be performed prescribe; or

- (2) Until 30 days after the insurer or the Contractor gives written notice to the Contracting Officer, whichever period is longer.
- (c) The Contractor shall insert the substance of this clause, including this paragraph (c), in subcontracts under this contract that require work on a Government installation and shall require subcontractors to provide and maintain the insurance required in the Schedule or elsewhere in the contract. The Contractor shall maintain a copy of all subcontractors' proofs of required insurance, and shall make copies available to the Contracting Officer upon request.

# 26. SOFTWARE INTEROPERABILITY.

Offerors are encouraged to identify within their software items any component interfaces that support open standard interoperability. An item's interface may be identified as interoperable on the basis of participation in a Government agency-sponsored program or in an independent organization program. Interfaces may be identified by reference to an interface registered in the component registry located at <a href="http://www.core.gov">http://www.core.gov</a>.

# 27. ADVANCE PAYMENTS

A payment under this contract to provide a service or deliver an article for the United States Government may not be more than the value of the service already provided or the article already delivered. Advance or pre-payment is not authorized or allowed under this contract. (31 U.S.C. 3324)

# TERMS AND CONDITIONS APPLICABLE TO ELECTRONIC COMMERCE (EC) SERVICES (SPECIAL ITEM NUMBER 132-52)

# 1. SCOPE

- a. The prices, terms and conditions stated under Special Item Number 132-52 Electronic Commerce Services apply exclusively to EC Services within the scope of this Information Technology Schedule.
- b. The Contractor shall provide services at the Contractor's facility and/or at the ordering activity location, as agreed to by the Contractor and the ordering activity.

# 2. PERFORMANCE INCENTIVES

- a. Performance incentives may be agreed upon between the Contractor and the ordering activity on individual fixed price orders or Blanket Purchase Agreements under this contract in accordance with this clause.
- b. The ordering activity must establish a maximum performance incentive price for these services and/or total solutions on individual orders or Blanket Purchase Agreements.
- c. Incentives should be designed to relate results achieved by the contractor to specified targets. To the maximum extent practicable, ordering activities shall consider establishing incentives where performance is critical to the ordering activity's mission and incentives are likely to motivate the contractor. Incentives shall be based on objectively measurable tasks.

### 3. ORDER

- a. Agencies may use written orders, EDI orders, blanket purchase agreements, individual purchase orders, or task orders for ordering services under this contract. Blanket Purchase Agreements shall not extend beyond the end of the contract period; all services and delivery shall be made and the contract terms and conditions shall continue in effect until the completion of the order. Orders for tasks which extend beyond the fiscal year for which funds are available shall include FAR 52.232-19 (Deviation May 2003) Availability of Funds for the Next Fiscal Year. The purchase order shall specify the availability of funds and the period for which funds are available.
- b. All task orders are subject to the terms and conditions of the contract. In the event of conflict between a task order and the contract, the contract will take precedence.

# 4. PERFORMANCE OF SERVICES

- a. The Contractor shall commence performance of services on the date agreed to by the Contractor and the ordering activity.
- b. The Contractor agrees to render services only during normal working hours, unless otherwise agreed to by the Contractor and the ordering activity.
- c. The ordering activity should include the criteria for satisfactory completion for each task in the Statement of Work or Delivery Order. Services shall be completed in a good and workmanlike manner.
- d. Any Contractor travel required in the performance of EC Services must comply with the Federal Travel Regulation or Joint Travel Regulations, as applicable, in effect on the date(s) the travel is performed. Established Federal Government per diem rates will apply to all Contractor travel. Contractors cannot use GSA city pair contracts.

# 5. STOP-WORK ORDER (FAR 52.242-15) (AUG 1989)

- (a) The Contracting Officer may, at any time, by written order to the Contractor, require the Contractor to stop all, or any part, of the work called for by this contract for a period of 90 days after the order is delivered to the Contractor, and for any further period to which the parties may agree. The order shall be specifically identified as a stop-work order issued under this clause. Upon receipt of the order, the Contractor shall immediately comply with its terms and take all reasonable steps to minimize the incurrence of costs allocable to the work covered by the order during the period of work stoppage. Within a period of 90 days after a stop-work is delivered to the Contractor, or within any extension of that period to which the parties shall have agreed, the Contracting Officer shall either-
  - (1) Cancel the stop-work order; or
  - (2) Terminate the work covered by the order as provided in the Default, or the Termination for Convenience of the Government, clause of this contract.

- (b) If a stop-work order issued under this clause is canceled or the period of the order or any extension thereof expires, the Contractor shall resume work. The Contracting Officer shall make an equitable adjustment in the delivery schedule or contract price, or both, and the contract shall be modified, in writing, accordingly, if-
  - (1) The stop-work order results in an increase in the time required for, or in the Contractor's cost properly allocable to, the performance of any part of this contract; and
  - (2) The Contractor asserts its right to the adjustment within 30 days after the end of the period of work stoppage; provided that, if the Contracting Officer decides the facts justify the action, the Contracting Officer may receive and act upon the claim submitted at any time before final payment under this contract.
- (c) If a stop-work order is not canceled and the work covered by the order is terminated for the convenience of the Government, the Contracting Officer shall allow reasonable costs resulting from the stop-work order in arriving at the termination settlement.
- (d) If a stop-work order is not canceled and the work covered by the order is terminated for default, the Contracting Officer shall allow, by equitable adjustment or otherwise, reasonable costs resulting from the stop-work order.

### 6. INSPECTION OF SERVICES

The Inspection of Services–Fixed Price (AUG 1996) (Deviation – May 2003) clause at FAR 52.246-4 applies to firm-fixed price orders placed under this contract. The Inspection–Time-and-Materials and Labor-Hour (JAN 1986) (Deviation – May 2003) clause at FAR 52.246-6 applies to time-and-materials and labor-hour orders placed under this contract.

### 7. RESPONSIBILITIES OF THE CONTRACTOR

The Contractor shall comply with all laws, ordinances, and regulations (Federal, State, City, or otherwise) covering work of this character. If the end product of a task order is software, then FAR 52.227-14 (Deviation – May 2003) Rights in Data – General, may apply.

# 8. RESPONSIBILITIES OF THE ORDERING ACTIVITY

Subject to security regulations, the ordering activity shall permit Contractor access to all facilities necessary to perform the requisite EC Services.

# 9. INDEPENDENT CONTRACTOR

All EC Services performed by the Contractor under the terms of this contract shall be as an independent Contractor, and not as an agent or employee of the ordering activity.

# 10. ORGANIZATIONAL CONFLICTS OF INTEREST

a. Definitions.

"Contractor" means the person, firm, unincorporated association, joint venture, partnership, or corporation that is a party to this contract.

"Contractor and its affiliates" and "Contractor or its affiliates" refers to the Contractor, its chief executives, directors, officers, subsidiaries, affiliates, subcontractors at any tier, and consultants and any joint venture involving the Contractor, any entity into or with which the Contractor subsequently merges or affiliates, or any other successor or assignee of the Contractor.

An "Organizational conflict of interest" exists when the nature of the work to be performed under a proposed ordering activity contract, without some restriction on ordering activities by the Contractor and its affiliates, may either (i) result in an unfair competitive advantage to the Contractor or its affiliates or (ii) impair the Contractor's or its affiliates' objectivity in performing contract work.

b. To avoid an organizational or financial conflict of interest and to avoid prejudicing the best interests of the ordering activity, ordering activities may place restrictions on the Contractors, its affiliates, chief executives, directors, subsidiaries and subcontractors at any tier when placing orders against schedule contracts. Such restrictions shall be consistent with FAR 9.505 and shall be designed to avoid, neutralize, or mitigate organizational conflicts of interest

that might otherwise exist in situations related to individual orders placed against the schedule contract. Examples of situations, which may require restrictions, are provided at FAR 9.508.

### 11. INVOICES

The Contractor, upon completion of the work ordered, shall submit invoices for EC services. Progress payments may be authorized by the ordering activity on individual orders if appropriate. Progress payments shall be based upon completion of defined milestones or interim products. Invoices shall be submitted monthly for recurring services performed during the preceding month.

# 12. PAYMENTS

For firm-fixed price orders the ordering activity shall pay the Contractor, upon submission of proper invoices or vouchers, the prices stipulated in this contract for service rendered and accepted. Progress payments shall be made only when authorized by the order. For time-and-materials orders, the Payments under Time-and-Materials and Labor-Hour Contracts at FAR 52.232-7 (DEC 2002), (Alternate II – Feb 2002) (Deviation – May 2003) applies to time-and-materials orders placed under this contract. For labor-hour orders, the Payment under Time-and-Materials and Labor-Hour Contracts at FAR 52.232-7 (DEC 2002), (Alternate II – Feb 2002) (Deviation – May 2003)) applies to labor-hour orders placed under this contract. 52.216-31(Feb 2007) Time-and-Materials/Labor-Hour Proposal Requirements—Commercial Item Acquisition As prescribed in 16.601(e)(3), insert the following provision:

- (a) The Government contemplates award of a Time-and-Materials or Labor-Hour type of contract resulting from this solicitation.
- (b) The offeror must specify fixed hourly rates in its offer that include wages, overhead, general and administrative expenses, and profit. The offeror must specify whether the fixed hourly rate for each labor category applies to labor performed by—
  - (1) The offeror:
  - (2) Subcontractors; and/or
  - (3) Divisions, subsidiaries, or affiliates of the offeror under a common control.

### 13. RESUMES

Resumes shall be provided to the GSA Contracting Officer or the user ordering activity upon request.

# 14. INCIDENTAL SUPPORT COSTS

Incidental support costs are available outside the scope of this contract. The costs will be negotiated separately with the ordering activity in accordance with the guidelines set forth in the FAR.

### 15. APPROVAL OF SUBCONTRACTS

The ordering activity may require that the Contractor receive, from the ordering activity's Contracting Officer, written consent before placing any subcontract for furnishing any of the work called for in a task order.

### 16. DESCRIPTION OF EC SERVICES AND PRICING

# Shared Hosting - http://www.hostmysite.com

Shared environments (multiple customers on a single server resource) are used for hosting websites for small business needs at an economical price. These plans are available in either a Windows or Linux operating platform depending on the applications the customer wishes to use.

- Windows Foundation Hosting <a href="http://www.hostmysite.com/hosting/builder/index.shtml">http://www.hostmysite.com/hosting/builder/index.shtml</a>
  - $\circ \quad \text{The Windows Foundation plan accommodates a wide variety of website and development options} \\$
- Windows Standard/Plus Hosting <a href="http://www.hostmysite.com/hosting/builder/index.shtml">http://www.hostmysite.com/hosting/builder/index.shtml</a>
  - The Windows Standard and Plus plans are ideal for developers who need server side scripting and MySQL or MSSQL databases to generate their dynamic content. The Windows Standard and Plus plans offer a wide variety of development options include ASP.Net 4 and PHP 5. Adobe ColdFusion 9 can be added to any Standard or Plus plan without the need for costly and time consuming data migrations or configuration changes.
- Windows Pro Hosting http://www.hostmysite.com/hosting/builder/index.shtml
  - The Windows Pro plan is the perfect solution for business critical web applications. The Windows
    Pro plan is backed by multiple layers of redundancy including load balanced application servers.
    This offering includes ASP.Net 4 and PHP 5, as well as MySQL and Microsoft SQL databases.
- Linux Standard/Plus Hosting http://www.hostmysite.com/hosting/linux/index.shtml
  - Linux hosting plans include PHP 5.3+, Perl, and Python as well as multiple MySQL databases. Each plan is configured to support the most popular CMS solutions.

# Cloud Enterprise - http://www.hosting.com/services/platform-services/cloud/enterprise

# **Cloud Enterprise**

Representing the latest in hypervisor technologies from VMware, Cloud Enterprise is expandable and highly available to build and scale a solution to meet exact business needs.



Hosting.com's Cloud Enterprise solution allows you to create the solution that you need, when you need it. Resources are allocated as you need them so that you only pay for what you use.

Pricing & Configuration		
Intel Xeon / Nehalem Virtual Processor	Up to 8 Virtual Cores	
RAM	Up to 32 GB	
Storage	Up to 1000 GB SATA or Fibre Channel RAID 10	
Bandwidth	500 GB included	
Recurring Fee	Pricing Starts at \$125/month	

# Complete isolation between virtual environments

Cloud Enterprise ensures complete isolation of resources between virtual environments resulting in the most robust virtualization solution for your applications.

# High availability compute & disk

Cloud Enterprise is highly available on both computing and disk infrastructures. Compute resources are implemented within a highly available cluster while the disk environment is protected in a highly available SAN.

# Customize your virtual environment with Rapid Provisioning

Reaching your maximum capacity in a typical dedicated server can result in downtime with a painful maintenance window as you upgrade your server. Cloud Enterprise with Rapid Provisioning gives you the power to customize the amount of CPU, memory or disk utilization with the click of a button in less than one minute. Simply log in to your customer Web portal, adjust resources and reboot your server - within a minute your resources are modified.

# **Cloud Dedicated**

# **Cloud Dedicated**

Free youself from the worries of IT.
Single-Tenant, On-Demand Resources
and Customer Managed VMware Cloud.



Multi-tenant cloud offerings are not for everyone - however, the advantages virtualization provides should be. That is why we offer Cloud Dedicated for customers wishing to manage their own infrastructure and VMware vCenter.

Your private cluster of highly available, secure and redundant virtualized servers - your own cloud.

# **Cloud Dedicated Provides**

- Dedicated Hosting Environment
- Enhanced Security Options
- Fault Tolerance
- Unprecedented Scalability

Whether you are extending your internal cloud, connecting Cloud Dedicated to Cloud Enterprise for additional storage, bandwidth or elasticity, Cloud Dedicated can meet your needs.

Compared to the traditional approach of purchasing, provisioning and managing your own physical environment, utilizing a hosting provider guarantees no downtime, better equipment, enhanced security, improved back-up options, experienced technical support for maintenance, monitoring and service.

With Cloud Dedicated, you have a monthly recurring cost and most importantly no upfront capital expenses.

# **Cloud Private**

# **Cloud Private**

Free youself from the worries of IT. Single-Tenant, On-Demand Resources and Managed VMware Cloud.



Hosting.com's Private Cloud Solution is a dedicated, VMware-enabled managed infrastructure with licensing, monitoring and management of the virtualized operating system hosted in one or more Hosting.com Cloud Super Site.

# Cloud Private Provides

- Dedicated Hosting Environment
- Enhanced Security and Compliance
- Fault Tolerance
- Unprecedented Scalability
- On-Demand Resources Managed via the Self-service Customer Portal
- Licensing, Monitoring and Management
- vCloud Express API Extensions

The platform allows one or more physical servers to be partitioned into multiple self-contained virtual machines, each with its own operating system and set of applications.

Select from our catalog of Dell R-Series servers, extensive software and managed services to customize your dedicated virtualized cluster.

# Dedicated Hosting - http://www.hosting.com/services/platform-services/dedicated

Hosting.com's dedicated server solution offering enables our customers to configure their hosting environment to their specific business needs and requirements. With the assistance of our account executives, our customers can choose from a selection of hardware (chassis, processors, memory and hard drive including RAID options), software (Operating System and Applications) and services (monitoring, administration, backups, and load balancing and patch management).

Hardware - Hosting uses Dell and Supermicro chassis for its dedicated server platform. A variety of Intel processors are available for use with these chassis as with memory and hard drive options including RAID 0 to RAID 10 configuration.

# Configurations

# Mail/Web Server

Processor Intel Core 2 Duo 2.13 GHz

2 GB RAM RAM

Hard Drive 2 x 80 GB SATA RAID

IP Addresses 6

# **Database Server**

2x Intel Woodcrest DualCore 2.0 GHz Processor

**RAM** 8 GB RAM

6x300 GB SAS configured Hard Drive

as 3 RAID 1 drives

IP Addresses 1

# **Application Server Cluster**

Processor 2 x Quad Core Intel Xeon 2.0 GHz

RAM 16 GB RAM

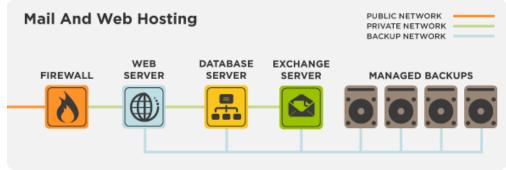
4 x 300 GB SAS RAID 10 Hard Drive

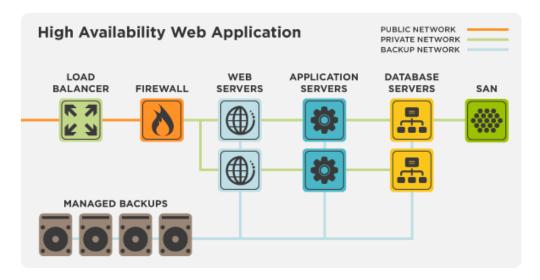
IP Addresses 16

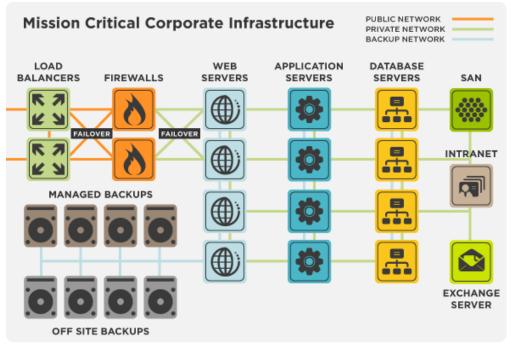
Load Balancing F5 Big-IP Local Traffic Manager

All Windows Dedicated Servers include a free 50 domain license to **SmarterMail** and SmarterStats.

# **Complex Managed Hosting Configurations**







Customize your Dedicated Server

Additional features that increase your server's security and performance:

- Windows, Linux, or Unix
- Add MySQL, MS SQL, and Access
- Choose Plesk or cPanel
- Managed Backups: Daily
- RAID Arrays
- Security Patches: Monthly
- Custom Server Load Balancing
- Custom Firewall Configuration
- VPN (Virtual Private Network)

# Managed Services http://www.hosting.com/services/managed-services

- Managed Backups <a href="http://www.hosting.com/services/managed-services/data-storage-protection/managed-backups">http://www.hosting.com/services/managed-services/data-storage-protection/managed-backups</a>
  - Daily backup of your server hard drive(s)
  - Support for physical and virtual servers
  - O Storage of your backed up data on our hardware in a secure area
  - O Progressive incremental backup technology ensures only changed data is transferred to the backup server
  - Bare-metal restores available
- Patches <a href="http://www.hosting.com/services/managed-services/patching">http://www.hosting.com/services/managed-services/patching</a>
  - Operating system software updates and patches are performed regularly
  - Updates/patches are performed by experienced server engineers
- Port Monitoring http://www.hosting.com/services/managed-services/monitoring
  - Real-time monitoring
  - o Integrated with Hosting.com's ticketing system to ensure historical analysis of previous events can be reviewed
  - Increased information to help in troubleshooting server issues

# Firewalls - http://www.hosting.com/services/managed-services/security/managed-firewall

Hosting can lease a firewall for a customer's dedicated server installation. A Sales Account Executive can assist our customer with selecting the appropriate firewall appliance that will fit their security requirements. Our Network Operations technicians and Dedicated Server Engineers can assist the customer with configuring the ports and firewall rules to meet the customer's specific security needs. Customers can also select advanced security features such as deep inspection.

### Colocation - http://www.hosting.com/services/platform-services/colocation

Hosting can provide a customer who needs to house their servers in a secure controlled environment space
in our data centers. We provide the rack space, power, environmental and physical controls, plus
connectivity. Our customers can, depending on their need, select from using either a full or half rack or just
rack space if a designated co-location rack.

# **PRICING**

# **SHARED HOSTING**

		GSA	
		Monthly	
		Recurring	One Time
Item #	Type of Service: Shared	Price	Setup Fee
Monthly F	-ee	<u> </u>	-
9040	Linux Standard Monthly	11.01	11.09
9046	Linux Plus Monthly	13.08	13.17
9016	Windows Foundation Monthly	11.01	11.09
9022	Windows Standard Monthly	17.22	17.34
9028	Windows Plus Monthly	29.64	29.86
9034	Windows Professional Monthly	32.40	32.64
Quarterly	(x3) Fee		
9038	Linux Standard Quarterly	9.63	9.70
9044	Linux Plus Quarterly	12.39	12.48
9013	Windows Foundation Quarterly	9.63	9.70
9020	Windows Standard Quarterly	15.84	15.95
9026	Windows Plus Quarterly	27.57	27.77
9032	Windows Professional Quarterly	30.33	30.55
Annual (x	12) Fee		
9011	Windows Foundation Yearly	8.94	9.00
9036	Linux Standard Yearly	8.94	9.00
9042	Linux Plus Yearly	11.70	11.78
9018	Windows Standard Yearly	14.46	14.56
9024	Windows Plus Yearly	26.19	26.38
9030	Windows Professional Yearly	28.26	28.47
Add-on S	ervices		
9048	ColdFusion Add-on	6.87	6.92

# **CLOUD ENTERPRISE HOSTING**

		GSA
		Monthly
lt a #	Time of Comitoe CLOUD CDU	Recurring
Item #	Type of Service: CLOUD CPU	Price
	Cloud - 1/2 vCPU	0.00
6762	Cloud - 1 vCPU	17.38
6765	Cloud - 2 vCPU	41.71
6766	Cloud - 4 vCPU	86.90
6952	Cloud - 6 vCPU	173.79
6953	Cloud - 8 vCPU	278.07
		GSA
		Monthly
		Recurring
Item #	Type of Service: CLOUD - RAM	Price
6746	Cloud - RAM 001 GB	24.33
6748	Cloud - RAM 002 GB	45.19
6750	Cloud - RAM 003 GB	62.57
6752	Cloud - RAM 004 GB	76.47
6754	Cloud - RAM 005 GB	90.37
6756	Cloud - RAM 006 GB	107.75
6758	Cloud - RAM 007 GB	125.13
6760	Cloud - RAM 008 GB	142.51
6969	Cloud - RAM 012 GB	208.55
6970	Cloud - RAM 016 GB	278.07
6971	Cloud - RAM 020 GB	333.68
6972	Cloud - RAM 024GB	396.25
6973	Cloud - RAM 028 GB	458.82
6974	Cloud - RAM 032 GB	521.38

		GSA Monthly
		Recurring
Item #	Type of Service: CLOUD - STORAGE	Price
7504	Primary Storage - Cloud - SATA - 0020 GB	13.90
7518	Primary Storage - Cloud - SATA - 0030 GB	20.86
7506	Primary Storage - Cloud - SATA - 0040 GB	27.81
7510	Primary Storage - Cloud - SATA - 0060 GB	35.45
7514	Primary Storage - Cloud - SATA - 0080 GB	47.27
7498	Primary Storage - Cloud - SATA - 0120 GB	62.57
2443	Primary Storage - Cloud - SATA - 0140 GB	72.99
7500	Primary Storage - Cloud - SATA - 0180 GB	93.85
2335	Primary Storage - Cloud - SATA - 0200 GB	104.28
7516	Primary Storage - Cloud - SATA - 0240 GB	125.13
2436	Primary Storage - Cloud - SATA - 0280 GB	145.99
2336	Primary Storage - Cloud - SATA - 0300 GB	156.41
2337	Primary Storage - Cloud - SATA - 0400 GB	208.55
7508	Primary Storage - Cloud - SATA - 0480 GB	250.26
2338	Primary Storage - Cloud - SATA - 0540 GB	244.01
2339	Primary Storage - Cloud - SATA - 0600 GB	271.12
7512	Primary Storage - Cloud - SATA - 0720 GB	325.34
2340	Primary Storage - Cloud - SATA - 0800 GB	361.49
2341	Primary Storage - Cloud - SATA - 0900 GB	406.68
7496	Primary Storage - Cloud - SATA - 1000 GB	451.86

		GSA Monthly
		Recurring
Item #	Type of Service: CLOUD – OPERATING SYSTEMS	Price
7394	Cloud - Linux CentOS 32bit	95.59
7396	Cloud - Linux CentOS 64bit	95.59
7399	Cloud - Linux RedHat 32bit	100.80
7401	Cloud - Linux RedHat 64bit	100.80
7403	Cloud - Windows 2003 Enterprise 32bit	121.66
7407	Cloud - Windows 2003 Enterprise 64bit	121.66
7405	Cloud - Windows 2008 Datacenter 32bit R1	121.66
7689	Cloud - Windows 2008 Datacenter 64bit R2	121.66
7409	Cloud - Windows 2008 Datacenter 64bit R2 - Dual Proc	121.66

Server Options – Load Balancing		
8278	Load Balancing - Basic - Load Balancing	34.76

# **DEDICATED Hosting**

Item #	Type of Service	GSA Monthly Recurring Price
	DEDICATED - CHASSIS	
6366	Dedicated - R710 Chassis (Single CPU)	243.31
6365	Dedicated - R410 Chassis (Single CPU)	191.17
4989	Dedicated - SuperMicro 811 TQ	170.32
	DEDICATED - OPERATING SYSTEMS	
5137	Software Services - Software Licenses - Linux Centos 32-bit	0.00
5138	Software Services - Software Licenses - Linux Centos 64-bit	0.00
5140	Software Services - Software Licenses - Linux RedHat Enterprise 32-bit	17.38
5141	Software Services - Software Licenses - Linux RedHat Enterprise 64-bit	17.38
5217	Windows 2003 Enterprise - Single Proc	63.93
5218	Windows 2003 Standard 32bit - Single Proc	17.51
5219	Software Services - Software Licenses - Windows 2008 Data Center Edition - 64-bit - Single Proc	101.71
5862	Software Services - Software Licenses - Windows 2008 Data Center Edition 64-bit Dual Proc	203.42
5220	Software Services - Software Licenses - Windows 2008 Enterprise - 32bit - Single Proc	73.89
5221	Software Services - Software Licenses - Windows 2008 Enterprise - 64bit - Single Proc	73.89
5863	Software Services - Software Licenses - Windows 2008 Enterprise 32-bit Dual Proc	147.78
5864	Software Services - Software Licenses - Windows 2008 Enterprise 64-bit Dual Proc	147.78
5222	Software Services - Software Licenses - Windows 2008 Standard - 32bit - Single Proc	22.74
5223	Software Services - Software Licenses - Windows 2008 Standard - 64bit - Single Proc	22.74
5865	Software Services - Software Licenses - Windows 2008 Standard 32-bit Dual Proc	45.48
5866	Software Services - Software Licenses - Windows 2008 Standard 64-bit Dual Proc	45.48
8348	Software Services - Software Licenses - Windows Web 64 bit Less than 4GB RAM - Single Svr (Single)	12.62
8347	Software Services - Software Licenses - Windows Web 32 bit Less than 4GB RAM - Single Svr (Dual)	12.62

	DEDICATED - PROCESSORS	
4997	Intel Xeon Quad-Core X3220 2.4GHz 1066MHz 8MB Socket775in	34.76
4996	Intel Xeon Quad-Core E5410 2.33GHz 1333MHz 12MB Cache Socket771	48.66
6369	Intel Xeon E5504 Nehalem 2.0GHz 4MB L3 Cache Quad-Core	42.82
6371	Intel Xeon E5520 Nehalem 2.26GHz 8MB L3 Cache Quad-Core	71.31
6372	Intel Xeon E5530 Nehalem 2.4GHz 8MB L3 Cache Quad-Core	101.32
7476	Intel Xeon X5570 Nehalem 2.93GHz 8MB L3 Cache Quad-Core	264.97
7759	Intel Xeon Processor X5650 6C - 2.66GHz	145.99
	Server Options – Load Balancing	
8278	Load Balancing - Basic - Load Balancing	34.76
	DEDICATED - Memory	
5069	DDR 1024 MB (1GB)	6.95
5070	DDR 16384 MB (16 GB)	69.52
5071	DDR 2048 MB (2 GB)	10.43
5072	DDR 32768 MB (32 GB)	139.04
5073	DDR 4096 MB (4 GB)	20.86
5074	DDR 49152 MB (48 GB)	465.77
5075	DDR 6144 MB (6 GB)	33.37
5077	DDR 8192 MB (8 GB)	38.23
6389	DDR3 4 GB (2x2GB)	20.61
6391	DDR3 6 GB (3x2GB)	30.91
6392	DDR3 6 GB (6x1GB)	42.90
6394	DDR3 12GB (6x2GB)	61.83
6395	DDR3 24GB (6x4GB)	121.76
6396	DDR3 32GB (8x4GB)	162.34
6397	DDR3 36GB (18x2GB)	185.48
6398	DDR3 48GB (12x4GB)	243.52
6400	DDR3 48GB (6x8GB)	707.84
6401	DDR3 64GB (8x8GB)	943.78
6399	DDR3 72GB (18x4GB)	365.27
6402	DDR3 96GB (12x8GB)	1,415.68
6403	DDR3 144GB (18x8GB)	2,123.52

		GSA Monthly
11 #	Time of Coming	Recurring
Item #	Type of Service	Price
	DEDICATED - HARD DRIVES	
5062	Primary Storage - SAS HD - 0073 GB HP 15000 RPM	27.81
6378	Primary Storage - SAS HD - 0001 TB 7.2K 3.5in	74.38
6379	Primary Storage - SAS HD - 0300 GB 15K 3.5in	38.93
6944	Primary Storage - SAS HD - 0450 GB 15K 3.5in	50.75
7383	Primary Storage - SAS HD - 0600 GB 15K	101.50
5066	750 GB 7200 RPM SATA Hard Drive	24.33
5063	Primary Storage - SATA HD - 0750 GB 7200 RPM	27.81
5064	Primary Storage - SATA HD - 0250 GB 7200 RPM	13.90
5067	Primary Storage - SATA HD - 0080 GB 7200 RPM	10.43
6377	Primary Storage - SAS HD - 0146 GB 15K 3.5in	20.86
Setup Fee	Note: Setup = 70% of GSA MRP on dedicated, co-located and firewalls	

# Storage

Item #	Type of Service	GSA Monthly Recurring Price
	DEDICATED – STORAGE DEVICES	
5047	Dell MD 3000	745.95
5046	Dell MD 1000	676.95

# Managed Backups - DEDICATED and COLOCATED Services

		GSA Monthly
Item #	Type of Service	Recurring Price
NOTE	DEDICATED and COLOCATED Services Only	
8232	Data Protection - Standard - Data Backup - Up to 050 GB	48.30
8234	Data Protection - Standard - Data Backup - 050 GB - 100 GB	69.52
8236	Data Protection - Standard - Data Backup - 101 GB - 250 GB	112.62
8238	Data Protection - Standard - Data Backup - 251 GB - 500 GB	173.79
8240	Data Protection - Standard - Data Backup - 501 GB - 001 TB	347.59
8242	Data Protection - Standard - Data Backup - 001 TB - 001.5 TB	695.18
8244	Data Protection - Standard - Data Backup - 001.5 TB - 002 TB	1,042.76
8869	Data Protection - Standard - Data Backup - 002 TB - 003 TB	1,390.35
8246	Data Protection - Standard - Data Backup - 003 TB - 004 TB	2,085.53
8248	Data Protection - Standard - Data Backup - 005 TB - 006 TB	3,475.88

# **FIREWALLS**

Item #	Type of Service	GSA Monthly Recurring Price	
	FIREWALLS		
8371	Managed Firewall - Standard - SSG5	84.12	
8391	Managed Firewall - Standard - SSG 550		
8379	Managed Firewall - Standard - SSG5 RAM 256MB	84.12	
8383	Managed Firewall - Standard - SSG 140	252.35	
8378	Managed Firewall - Standard - SSG 350	412.93	
NOTE:	One of the above Standard Firewall options must be purchased in order to add the High Availability options below :		
8375	Managed Firewall - Standard - HA - SSG5 RAM 256MB		
8395	Managed Firewall - Standard - HA - SSG 140		
8399	Managed Firewall - Standard - HA - SSG 350		
8403	Managed Firewall - Standard - HA - SSG 550		
	FIREWALL SOFTWARE OPTIONS		
8450	Security Services - Firewall Software - AVAS-Antiphishing - SSG5		
8482	Security Services - Firewall Software - AVAS-Antiphishing - SSG140 115		
8485	Security Services - Firewall Software - AVAS-Antiphishing - SSG350		
8488	Security Services - Firewall Software - AVAS-Antiphishing - SSG550		
5116	Juniper Extended Licensing (Only needed for HA - SSG-5 Option) 34.76		
5114	Juniper - Deep Inspection		

# Security

		GSA Monthly Recurring Price	
Item #	Type of Service		
	Log Management - Log Manager		
8192	Log Management - Standard - Log Manager - 005 IP Addresses	389.99	
8177	Log Management - Advanced - Log Manager - 007 IP Addresses	576.30	
8167	Log Management - Advanced - Log Manager - 015 IP Addresses	833.51	
8172	Log Management - Advanced - Log Manager - 025 IP Addresses	941.27	
8911	Log Management - Advanced - Log Manager - 050 IP Addresses	1,060.14	
8903	Log Management - Advanced - Log Manager - 060 IP Addresses	1,199.18	
8907	Log Management - Advanced - Log Manager - 100 IP Addresses	1,286.07	
	Log Management - Log Reviewer		
8197	Log Management - Standard - Log Review - 005 IP Addresses	590.90	
8187	Log Management - Advanced - Log Review - 007 IP Addresses	665.28	
8162	Log Management - Advanced - Log Review - 015 IP Addresses		
8182	Log Management - Advanced - Log Review - 025 IP Addresses	1,208.91	
8915	Log Management - Advanced - Log Review - 050 IP Addresses		
8919	Log Management - Advanced - Log Review - 060 IP Addresses 1,		
8923	Log Management - Advanced - Log Review - 100 IP Addresses		
	Threat Management		
7800	Standard - Active Watch - 15 IP Addresses - 30 min Response	187.70	
7787	Standard - Threat Manager - 15 IP Addresses	187.70	
7805	Advanced - Threat Manager and Active Watch 1500-50 IP Addresses 791.		
7810	Advanced - Threat Manager and Active Watch 1600-100 IP 1,358. Addresses - 30 min Response		
7822	Advanced - Threat Manager and Active Watch 1700-250 IP 1,693. Addresses - 30 min Response		
7827	Advanced - Threat Manager and Active Watch 2000-500 IP 1,879.7 Addresses - 30 min Response		
7832	Advanced - Threat Manager and Active Watch 3000-1500 IP 2,550.6 Addresses - 30 min Response		
7837	Advanced - Threat Manager and Active Watch 5000-2500 IP Addresses - 30 min Response 4,0		

# COLOCATED

		GSA Monthly Recurring Price
Item #	Type of Service	File
	COLOCATION - RACKS	
6425	Full Rack Colocation (42U)	1,695.62
6422	Half Rack Colocation (21u)	1,246.78
5011	Rack Unit(s)	148.62
5764	Cage Space per Sq Ft	34.91
	COLOCATION - POWER	
5920	120VAC 30A Single Phase Primary – DEN02	214.11
5921	120VAC 30A Single Phase Primary – NWK01	304.49
5916	120VAC 20A Single Phase Primary – DEN02	
5889	208VAC 30A Single Phase Primary – DEN02	
5888	208VAC 30A Single Phase Primary – NWK01	507.48
5937	208VAC 20A Single Phase Primary – DEN02	
5981	120VAC 30A Single Phase Redundant – DEN02 107	
5982	120VAC 30A Single Phase Redundant – NWK01 152.	
5973	120VAC 20A Single Phase Redundant – DEN02	71.60
5893	208VAC 30A Single Phase Redundant – DEN02	185.61
5896	208VAC 30A Single Phase Redundant – NWK01 253.7	
6004	208VAC 20A Single Phase Redundant – DEN02	121.66
	COLOCATION – ADDITIONAL SERVICES	
5012	100 Mbps Fiber Network Drop	249.36
5013	Redundant 100 Mbps Fiber Network Drop 124.68	
5037	Cisco 2960 48 Port Switch 497.72	
8278	Load Balancing - Basic - Load Balancing	34.76

# USA COMMITMENT TO PROMOTE SMALL BUSINESS PARTICIPATION PROCUREMENT PROGRAMS

# **PREAMBLE**

Hosting.com, provides commercial products and services to ordering activities. We are committed to promoting participation of small, small disadvantaged and women-owned small businesses in our contracts. We pledge to provide opportunities to the small business community through reselling opportunities, mentor-protégé programs, joint ventures, teaming arrangements, and subcontracting.

# COMMITMENT

To actively seek and partner with small businesses.

To identify, qualify, mentor and develop small, small disadvantaged and women-owned small businesses by purchasing from these businesses whenever practical.

To develop and promote company policy initiatives that demonstrate our support for awarding contracts and subcontracts to small business concerns.

To undertake significant efforts to determine the potential of small, small disadvantaged and women-owned small business to supply products and services to our company.

To insure procurement opportunities are designed to permit the maximum possible participation of small, small disadvantaged, and women-owned small businesses.

To attend business opportunity workshops, minority business enterprise seminars, trade fairs, procurement conferences, etc., to identify and increase small businesses with whom to partner.

To publicize in our marketing publications our interest in meeting small businesses that may be interested in subcontracting opportunities.

We signify our commitment to work in partnership with small, small disadvantaged and women-owned small businesses to promote and increase their participation in ordering activity contracts. To accelerate potential opportunities please contact:

POC: Timothy C. Kaufman, Manager of Product Quality

Tel: 302.444.6233

E-Mail: tkaufman@Hosting.com

Fax: 302.444.6409

# BEST VALUE BLANKET PURCHASE AGREEMENT FEDERAL SUPPLY SCHEDULE

# (Insert Customer Name) In the spirit of the Federal Acquisition Streamlining Act (ordering activity) and (Contractor) enter into a cooperative agreement to further reduce the administrative costs of acquiring commercial items from the General Services Administration (GSA) Federal Supply Schedule Contract(s) \_\_\_\_\_\_\_. Federal Supply Schedule contract BPAs eliminate contracting and open market costs such as: search for sources; the development of technical documents, solicitations and the evaluation of offers. Teaming Arrangements are permitted with Federal Supply Schedule Contractors in accordance with Federal Acquisition Regulation (FAR) 9.6. This BPA will further decrease costs, reduce paperwork, and save time by eliminating the need for repetitive, individual purchases from the schedule contract. The end result is to create a purchasing mechanism for the ordering activity that works better and costs less.

that works better and costs	o 1633.		
Signatures			
Ordering Activity	Date	Contractor	Date

<b>BPA</b>	NUMBER	
BPA	NUMBER	

# (CUSTOMER NAME) BLANKET PURCHASE AGREEMENT

Pursuant to GSA Federal Supply Schedule Contract Number(s)\_\_\_\_\_\_, Blanket Purchase Agreements, the Contractor agrees to the following terms of a Blanket Purchase Agreement (BPA) EXCLUSIVELY WITH (ordering activity):

activity	): ):	ood to the following terms of a Di	amot raionaco rigitosmoni (SFr) y Erio Eo Gri EE i Vitti (Graoning			
(1) the terr		ollowing contract items can be or conditions of the contract, except	dered under this BPA. All orders placed against this BPA are subject to as noted below:			
		EL NUMBER/PART NUMBER	*SPECIAL BPA DISCOUNT/PRICE			
(2)	Delive	ery:				
	DEST	FINATION	DELIVERY SCHEDULES / DATES			
(3) will be	The c	ordering activity estimates, but do	es not guarantee, that the volume of purchases through this agreement			
(4)	This I	3PA does not obligate any funds.				
(5)	This I	BPA expires on	or at the end of the contract period, whichever is earlier.			
(6)	The f	The following office(s) is hereby authorized to place orders under this BPA:				
,	OFFI	CE	POINT OF CONTACT			
(7)	Orde	rs will be placed against this BPA	via Electronic Data Interchange (EDI), FAX, or paper.			
(8) slips th		ss otherwise agreed to, all deliver contain the following information	ies under this BPA must be accompanied by delivery tickets or sales as a minimum:			
	(a)	Name of Contractor;				
	(b)	Contract Number;				
	(c)	BPA Number;				
	(d)	Model Number or National St	ock Number (NSN);			
	(e)	Purchase Order Number;				
	(f)	Date of Purchase;				

- (g) Quantity, Unit Price, and Extension of Each Item (unit prices and extensions need not be shown when incompatible with the use of automated systems; provided, that the invoice is itemized to show the information); and
- (h) Date of Shipment.
- (9) The requirements of a proper invoice are specified in the Federal Supply Schedule contract. Invoices will be submitted to the address specified within the purchase order transmission issued against this BPA.
- (10) The terms and conditions included in this BPA apply to all purchases made pursuant to it. In the event of an inconsistency between the provisions of this BPA and the Contractor's invoice, the provisions of this BPA will take precedence.

# BASIC GUIDELINES FOR USING "CONTRACTOR TEAM ARRANGEMENTS"

Federal Supply Schedule Contractors may use "Contractor Team Arrangements" (see FAR 9.6) to provide solutions when responding to a ordering activity requirements.

These Team Arrangements can be included under a Blanket Purchase Agreement (BPA). BPAs are permitted under all Federal Supply Schedule contracts.

Orders under a Team Arrangement are subject to terms and conditions or the Federal Supply Schedule Contract.

Participation in a Team Arrangement is limited to Federal Supply Schedule Contractors.

Customers should refer to FAR 9.6 for specific details on Team Arrangements.

Here is a general outline on how it works:

- The customer identifies their requirements.
- Federal Supply Schedule Contractors may individually meet the customer's needs, or -
- Federal Supply Schedule Contractors may individually submit a Schedules "Team Solution" to meet the customer's requirement.
- Customers make a best value selection.